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EV Group Tops Customer Rankings With 12th Consecutive Triple Crown Win in TechInsights 2024 Customer Satisfaction Survey

EVG achieves RANKED 1st status across all participating award categories, including first-place finishes in “10 BEST” and “THE BEST” suppliers segments as well as lithography equipment for the first time

ST. FLORIAN, Austria, July 1, 2024—EV Group (EVG) today announced that it has once again been voted by customers as one of the 10 BEST Focused Suppliers of Semiconductor Making Equipment and one of the 2024 THE BEST Suppliers of Fab Equipment in the 2024 TechInsights Customer Satisfaction Survey, achieving RANKED 1st status (first-place finishes) for the first time in both segments. In total, EVG received an unprecedented five RANKED 1st awards, one for each category that it was listed this year, marking the 12th year in a row that it has received all three customer satisfaction awards.



The 10 BEST, THE BEST, and RANKED 1st awards from the TechInsights Customer Satisfaction Survey provide special recognition to suppliers that are rated highest by their customers.

According to TechInsights, customers rated EVG best at partnering, recommended supplier, trust in supplier, and technical leadership. In total, EVG was recognized by customers in the following award categories:

- 10 BEST Focused Suppliers of Semiconductor Making Equipment
- THE BEST Suppliers of Fab Equipment
- THE BEST Suppliers of Fab Equipment to Specialty Semiconductor Makers
- RANKED 1st in Focused Suppliers of Semiconductor Making Equipment
- RANKED 1st in Suppliers of Fab Equipment
- RANKED 1st in Suppliers of Fab Equipment to Specialty Semiconductor Makers
- RANKED 1st in Lithography Equipment
- RANKED 1st in Specialty Fab Equipment (for wafer bonder supplier)

A white paper detailing EVG’s survey results issued by TechInsights is available at:

https://www.evgroup.com/fileadmin/media/company/news/2024/2024_07_01_TechInsights_WhitePaper_Release/EVG_WP_CSS_2024.pdf

2024 marks the 22nd consecutive year that EVG has been listed among THE BEST Suppliers of Fab Equipment, as well as the 12th year that EVG has achieved the number one spot as the highest ranked wafer bonder supplier. 2024 also marks the 8th year in a row that EVG was recognized as one of THE BEST Suppliers of Fab Equipment to Specialty Semiconductor Makers. For the first time, EVG has also achieved the number one spot as the highest ranked lithography equipment supplier. EVG increased its ratings across all 14 categories in the survey as well as improved its overall ratings for the seventh consecutive year.

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According to G. Dan Hutcheson, vice chair of TechInsights, “EV Group continues to stand out in the annual TechInsights Customer Satisfaction survey. This year, EVG had a particularly strong showing among its peers as evidenced by its unprecedented five RANKED 1st awards. Customers gave EVG high marks across all 14 rating categories addressing key aspects of supplier performance, customer service and product performance. EVG’s Triple-i philosophy of invent-innovate-implement guides the company’s enthusiasm for technology, innovative strength and internationality, which are among the core ingredients to their success in achieving such high customer satisfaction.”

“We know that trust is hard earned and can be easily lost, which is why EV Group has been steadfast in placing such a strong emphasis on building and maintaining long-term partnerships with our customers. We are deeply grateful to our customers and wish to thank them for continuing to recognize EVG’s efforts through the TechInsights Customer Satisfaction Survey and awards,” stated Hermann Walzl, executive sales and customer support director at EV Group.

EVG offers a complete portfolio of wafer-level manufacturing solutions for a wide variety of micro- and nanotechnology applications and products, addressing established as well as emerging markets. The company’s field-proven equipment, combined with EVG’s superior process expertise and development support, enable its global customer base to stay one step ahead of the competition.

See EVG at SEMICON West

SEMICON West attendees interested in learning more about EVG and its solutions serving leading-edge and future semiconductor designs and chip integration schemes are invited to visit EVG at Booth 1345, South Hall, on July 9-11 at the Moscone Convention Center in San Francisco.

About the 2024 TechInsights Customer Satisfaction Survey

Since 1988, the TechInsights annual Customer Satisfaction Survey has been the only publicly available opportunity to provide feedback on suppliers of semiconductor equipment and subsystems. The 10 BEST, THE BEST, and RANKED 1st awards provide special recognition to suppliers that are rated highest by their customers. TechInsights received more than 18,000 responses from participants representing 53% of the semiconductor market and 96% of subsystems customers for this year’s survey. Worldwide participants were asked to rate equipment suppliers among fourteen categories focused on supplier performance, customer service, and product performance.

About EV Group (EVG)

EV Group (EVG) is a leading supplier of equipment and process solutions for the manufacture of semiconductors, microelectromechanical systems (MEMS), compound semiconductors, power devices and nanotechnology devices. Key products include wafer bonding, thin-wafer processing, lithography/ nanoimprint lithography (NIL) and metrology equipment, as well as photoresist coaters, cleaners and inspection systems. Founded in 1980, EV Group services and supports an elaborate network of global customers and partners all over the world. More information about EVG is available at www.EVGroup.com.

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